



DARWIN WATERFRONT

SHORT STAY APARTMENTS

On behalf of management and staff, welcome to Darwin Waterfront Short Stay Apartments. We are delighted to have you as our guest. It is our aim to make you feel welcome and your level of comfort is our priority.

Reception Hours - 8:00am to 5:00pm Monday to Sunday

We would appreciate your feedback regarding your stay because only you can tell us if we are meeting your needs and expectations.

Again, thank you for choosing to stay at Darwin Waterfront Short Stay Apartments.

Contacts: Telephone	08 7922 6197
Email	info@darwinwaterfrontshortstay.com.au
Website	darwinwaterfrontshortstay.com.au



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Housekeeping:

If staying for 7 nights or more you will receive a full service, mid week. Please ensure that there are no personal belongings left on beds so our staff can service the bedrooms. Should you require additional items please contact reception during office hours.

Car Parking:

Your accommodation includes a complimentary onsite car park, please contact reception should you need this parking spot. The car park gates can be opened by pressing the button on the remote control attached to your apartment keys. Please park only in the space allocated to your apartment. The car park can be accessed by the elevator (basement level).

Starter Kit:

We have provided a starter kit for you, including washing detergent, laundry soap, dishwasher tablets, soaps, conditioner, toilet paper, shampoo etc. There is a Mini Mart next door to our office for any additional requirements.

Laundry:

A washing machine and dryer can be found in the laundry/cupboard along with an iron. An ironing board and fold up clothesline can be found in the laundry cupboard or in a bedroom cupboard.

Air Conditioning:

The apartment has air conditioning throughout. Please turn off air conditioning on your departure.



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Additional Beds:

Darwin Waterfront Short Stay Apartments does not have rollaway bed facilities or provide sofa lounges.

Cots:

Please notify reception should you require a cot for an additional fee.

Check Out:

Check out time is 10:00am. Should you wish for a later check out, please contact reception for availability.

Smoking:

Whilst we respect your right to smoke, smoking is strictly prohibited inside of the buildings. An ashtray has been provided on your balcony for your convenience. We would request that doors to your apartment be closed while smoking on the balcony. Additional cleaning charges of up to \$450.00 will apply for non-compliance. We thank you for your cooperation.

Visitors:

Guests are welcome to invite visitors to Darwin Waterfront Short Stay Apartments. However, we do ask that noise be kept to a minimum in consideration of neighbouring apartments.



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No party Policy:

It is the policy of Darwin Waterfront Short Stay Apartments to have a zero tolerance regarding parties or large gatherings in our apartments. Inviting multiple unregistered guests who may or are causing unrest towards other registered guests, through unruly and noisy behaviour along with any unruly behaviour of the registered guests in general, is unacceptable. Any breach of these policies will result in immediate eviction and the forfeit of any security deposit or monies paid in advance for services provided by Darwin Waterfront Short Stay Apartments.

Waste Disposal:

Please remove all rubbish before departure. There is a rubbish chute on your floor for general rubbish. Large bins are located in the underground car park near the lifts for recycling. Thank you for your assistance.

Television:

For your enjoyment Darwin Waterfront Short Stay Apartments offers our guests local digital free to air channels.

WiFi:

As mentioned on our website and all other booking outlets, wifi is not provided in our apartments. We recommend 'hot spotting' mobile telephones.

Adaptors and Electricity:

Lightning strikes and power surges are common in Darwin. Please disconnect your computer and other electronic equipment during these periods and when not in use.



Animals/Pets:

Under Australian Health Regulations, animals and/or pets are under no circumstances permitted in our properties. Failure to comply may result in an excess cleaning fee of up to \$400 and immediate eviction.

Maintenance:

Should you discover any faulty equipment in your apartment, please contact reception as early as possible during your stay, so we may repair or replace these items.

Barbeque:

BBQ equipment and cleaner is located under the kitchen sink. Please keep BBQ covered and secured at all times when not in use.

Monsoon Season:

During the wet season it is recommended that your windows and balcony door are closed and secure to prevent against the many expected down pours. In the event of cyclonic conditions, you will be advised of procedures to follow by management.

Emergency Assistance After Hours:

For after hours assistance please call 08 7922 6197.
If you require emergency assistance, call 000.



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LOCAL INFORMATION

Banking:

NAB - Smith Street Darwin

CBA - Smith Street Darwin

ANZ - Smith Street Darwin

BankSA - Knuckey Street Darwin

Westpac - Smith Street Darwin

(EFTPOS facilities are available at most restaurants and shops. Major credit cards are also accepted at most outlets)

Darwin Markets usually will only take cash.

EMERGENCY SERVICES:

Ambulance 000 Fire 000 Police 000

HOSPITALS:

Darwin Private Hospital	08 8920 6011
Royal Darwin Hospital	08 8922 8888
24 hour Emergency Department	08 8922 8125
St Johns Ambulance	08 892 1503
Emergency Ambulance	000

TAXI SERVICES:

Blue Tax Service	13 82 94
Darwin Radio Taxi	13 10 08
Uber	app